

SPE OSC QUARTERLY PERFORMANCE REPORT

Planning, Development and Regeneration

September 2016



Measure	Owner & Updater	Sep 2016 Result	Jun 2016 Result	Sep 2015 Result	Sign Off	Comments
BC01 - Percentage of Building Control Applications determined within 2 months	Sara Whelan Andrew Howard	100% (178/178) Target: 100	100% (165/165) Target: 100	100% (184/184) Target: 100	✓	Updater Owner noted good result
DMP02 - Number of planning applications received	Sara Whelan Fiona Bogle	606 Applications Info Only	766 Applications Info Only	641 Applications Info Only	✓	Updater The number of applications received has fallen significantly over the quarter. Owner Noted applications fallen but not too far from Sep 2015 figure
DMP04 - Percentage of major applications determined within 13 weeks (YTD)	Sara Whelan Fiona Bogle	57.14% (4/7) Target: 60	92.31% (12/13) Target: 60	100% (4/4) Target: 60	✓	Updater Just below target. First time since March 2015 target not met. However, 4 of the decisions relate to relatively long standing applications. Owner Noted, will work closely on this to be sure meet level as reported to DCLG. good to get old cases off books though
DMP05 - Percentage of minor applications determined within 8 weeks	Sara Whelan Fiona Bogle	83.33% (65/78) Target: 65	80.52% (62/77) Target: 65	61.25% (49/80) Target: 65	✗	
DMP06 - Percentage of other applications determined within 8 weeks	Sara Whelan Fiona Bogle	93.54% (275/294) Target: 80	85.09% (291/342) Target: 80	76.58% (242/316) Target: 80	✓	Updater Target exceeded and continues to rise Owner good result

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DMP07 - Percentage of planning applications refused	Sara Whelan Fiona Bogle	4.56% (23/504) Target: 10	5.13% (21/409) Target: 10	8.46% (34/402) Target: 10	✓	Updater Conitnuous improvement over previous quarters. Owner good result
DMP08 - Percentage of planning applications validated within 3 working days	Sara Whelan Joan Reid	49% (292/593) Target: 70	70% (548/783) Target: 70	69% (504/732) Target: 70	✓	Updater Owner The drop in performance is due to IT issues corporately and loosing Acolaid intermittently, as well as staff leaving team, performance is getting back on track
FIN15 - Building Control Income ytd actual against profiled budget	James Doe Caroline Souto	£295703 Target: 287297	£153898 Target: 164209	£294116 Target: 299777	✓	Updater
FIN16 - Planning Fees ytd actual against profiled budget	James Doe Caroline Souto	£276008 Target: 406355	£134520 Target: 195757	£502654 Target: 444675	✓	Updater
FIN17 - Search Fees ytd actual against profiled budget	James Doe Caroline Souto	£124125 Target: 140000	£64062 Target: 70000	£152884 Target: 140000	✓	Updater
LC03 - Volume of Local Land Charges Searches Received	Sara Whelan Ann Stowe	483 Searches Info Only	589 Searches Info Only	672 Searches Info Only	✓	Updater We are 18% down on searches from the last quarter. This is due to a National slow down in the housing market. The searches did increase in September so we are hoping that the market will improve. Owner Next quarters stats will be key as to whether there is a pick up in residential transactions

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LC04 - Average time taken to process an official Local Land Charges search	Sara Whelan Ann Stowe	5.18 Days Target: 10	5.42 Days Target: 10	8.2 Days Target: 10	✓	Updater The turnaround time has decreased as we have had fewer searches despite annual leave during these summer months. Owner Noted that demand is lower and therefore should see quicker turnaround time. The team are also leading microfiche project
PE01 - Percentage of priority 1 enforcement cases visited within 1 working day	Sara Whelan Philip Stanley	75% (3/4) No Target	100% (3/3) Target: 100	100% (7/7) Target: 100	✓	Updater The one case missed was visited the next day. Owner Noted that demand is high in enforcement and the team cannot meet all targets - i will keep an eye on this
PE02 - Percentage of priority 2 enforcement cases visited within 10 working days	Sara Whelan Philip Stanley	96.9% (62/64) No Target	98.5% (67/68) Target: 100	92.2% (59/64) Target: 100	✓	Updater Owner Noted that demand is high in enforcement and the team cannot meet all targets - i will keep an eye on this
PE03 - Percentage of priority 3 enforcement cases visited within 15 working days	Sara Whelan Philip Stanley	100% (64/64) No Target	100% (66/66) Target: 100	97.3% (72/74) Target: 100	✓	Updater An excellent performance from the team in achieving 100% Owner excellent result especially considering currently have 1 staff vacancy
SPR05 - Number of new homes completed	Chris Taylor Francis Whittaker	111 Homes Info Only	164 Homes Info Only	47 Homes Info Only	✓	